

MAV TECHNOLOGY



Annual Report 2013 MAV Technology (formerly LGICT Group)

IT Strategy Templates & Process Guidelines

ICT Strategy sets the pathway to deliver Council business objectives. As Strategy development can be a time consuming and expensive process, LGICT member Councils identified a need for a common approach. This sector-wide approach to ICT Strategy development complements established LGICT collaborative approaches to a range of technologies being adopted by a growing number of Victorian Councils.

The Guidelines and Templates were developed after consultation across the sector with Senior IT personnel and are based on a series of lessons learned in ICT Strategy development by a range of metropolitan, interface, regional and rural Councils.

Research to support best practice was also done with Councils interstate, other Government bodies and a range of specialist research and consulting companies.

The Strategy provides answers to the following high level questions: Where are we? Where do we want to be? How do we get there? The documents also offer ICT an opportunity to stimulate organisation-wide thinking about the power of technology and the opportunities to utilise new and emerging technologies to solve problems and create better service delivery.

Councils invest considerable budget in ICT. Having a clearly documented Strategy supports the management of risk to help ensure Councils get the desired outcomes from the investment.

An ICT Strategy document is an essential governance component for Councils. Use of the LGICT Strategy Templates and Process Guidelines will encourage a consistent approach to strategy development across all councils and ensure adherence to extensive compliance and regulatory requirements including, Victorian Government Standards, ISO27000 range for security and other legislation and policies.

The LGICT Strategy Templates and Process Guidelines have been used extensively by councils during 2013. Feedback indicates that this resource has saved councils considerable time and money.